

BOARD OF BEHAVIORAL HEALTH EXAMINERS
MEETING MINUTES
May 09, 2025

Members Present: Robert Charles, Brenda Dennis, Teresa Peña, Kristina Groves, Leanette Henagan, Crystal Krueger, José Luis Madera, Adalesa Meek, Dominic Miller, Diane Palacios, Mark Shen (Out at 11:41)

Members Absent:

Staff Present: Tobi Zavala, Executive Director; Scott Donald, A.A.G.; Courtney Bennett, Deputy Director; Jarett Carver, Enforcement Manager; Florencia Fragala, Investigations Manager

1. Call to Order

A meeting of the Arizona Board of Behavioral Health Examiners was called to order on May 9, 2025 at 9:00 a.m. at 1740 West Adams Street, Boardroom C, Phoenix, Arizona 85007 with Ms. Meek presiding.

2. Roll Call

See above.

3. Minutes: review, consideration and action

A. March 7, 2025, general meeting minutes

B. March 7, 2025, executive session minutes / Agenda item 7A

Ms. Palacios moved, seconded by Mr. Miller, to approve the general meeting minutes and the executive session minutes for the March 7, 2025 meeting as submitted. The motion passed unanimously. Mr. Shen, Ms. Henagan, and Ms. Dennis abstained.

C. April 11, 2025, general meeting minutes

Mr. Miller moved, seconded by Ms. Palacios, to approve the general meeting minutes for the April 11, 2025 meeting as submitted. The motion passed unanimously. Ms. Groves abstained.

D. April 11, 2025, executive session minutes / Agenda item 7B

E. April 11, 2025, executive session minutes / Agenda item 7P

Ms. Palacios moved, seconded by Ms. Henagan, to approve the executive session minutes for the April 11, 2025 meeting as submitted. The motion passed unanimously. Ms. Groves and Mr. Charles abstained.

4. Consent Agenda: review, consideration and action

A. Cases recommended for dismissal

1. 2025-0238, Lauren Dodd, LPC-16172
2. 2025-0276, Brenda Fox, LPC-20538
3. 2025-0236, Lindsay Frye, LIAC-15082
4. 2025-0247, Cynthia Garcia, LCSW-0747
5. 2025-0243, Nicole Heim, LPC-13503
6. 2025-0277, Jodi Livermon, LIAC-1101 & LPC-12135
7. 2025-0240, Mikayla Redington, LAC-22671
8. 2025-0251, Jamie Richardson, LMSW-20646
9. 2025-0214, Gittel Rubin, LPC-22593

Following discussion, Ms. Palacios moved, seconded by Ms. Henagan, to approve the consent agenda item 4(A)(1-8). The motion passed unanimously.

9. 2025-0214, Gittel Rubin, LPC-22593
Ms. Zavala summarized the Board's investigation.

The complainant appeared telephonically and addressed the Board.

The professional was properly noticed, but failed to appear.

Following discussion, Ms. Dennis moved, seconded by Ms. Palacios, to dismiss the complaint. The motion passed unanimously.

- B. Cases recommended for dismissal with a letter of concern.
1. 2025-0130, Roshelle Johnson, LIAC-15130 & LPC-17747
 2. 2025-0239, Bradley Newman, LIAC-11721 & LPC-14056
 3. 2025-0275, Angela Wilson, LCSW-20384

Following discussion, Ms. Palacios moved, seconded by Mr. Miller, to approve the consent agenda item 4(B). The motion passed unanimously.

- C. Cases recommended for opening a complaint and dismissing with a letter of concern
1. Jacqueline Lafon, LAC Applicant

Following discussion, Ms. Dennis moved, seconded by Mr. Shen, to approve the consent agenda item 4(C). The motion passed unanimously.

- D. Cases recommended for acceptance of a proposed signed non-disciplinary consent agreement.
1. 2025-0237, Terrance Banner, LCSW-22552
 2. 2025-0174, Jessica Dorrance, LMSW-18750
 3. 2025-0108, Molly Fritsch, LMSW-19451

Following discussion, Ms. Krueger moved, seconded by Ms. Henagan, to approve the consent agenda item 4(D)(1). The motion passed unanimously. Ms. Palacios recused.

Following discussion, Ms. Palacios moved, seconded by Ms. Krueger, to approve the consent agenda item 4(D)(2-3). The motion passed unanimously.

- E. Cases recommended for opening a complaint and acceptance of a proposed signed non-disciplinary consent agreement.
1. Diana Whitney, LPC-21596

Following discussion, Ms. Dennis moved, seconded by Ms. Krueger, to approve the consent agenda item 4(E). The motion passed unanimously.

- F. Cases recommended for acceptance of a proposed signed disciplinary consent agreement.
1. 2025-0234, Marie Tueller, LPC-16651 (Suspended)

Following discussion, Ms. Henagan moved, seconded by Ms. Palacios, to approve the consent agenda item 4(F). The motion passed unanimously.

	Robert Charles	Brenda Dennis	Kristina Groves	Leanette Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X	X	X	X	X
NAY											
Absent											

G. Cases recommended for opening a complaint and acceptance of a proposed signed disciplinary consent agreement.

1. *Adriana Verdin, LMSW Applicant*
2. *Ceaja Willson, LAC Applicant*

Following discussion, Ms. Krueger moved, seconded by Ms. Palacios, to approve the consent agenda item 4(G). The motion passed unanimously.

	Robert Charles	Brenda Dennis	Kristina Groves	Leannette Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X	X	X	X	X
NAY											
Absent											

H. Cases recommended for opening a complaint and denying for unprofessional conduct.

N/A

I. Cases recommended for opening a complaint for further investigation.

1. *Anthony Bratko, LIAC-11892 & LPC-14567*
2. *Yolanda Ezeugwu, LCSW-21712*

Following discussion, Mr. Miller moved, seconded by Ms. Dennis, to approve the consent agenda item 4(I). The motion passed unanimously.

J. Cases recommended for release from consent agreements.

1. *2024-0130, Jacquelyn Battle, LMSW-18502 (Active Restricted)*
2. *2024-0250, Cheryl Congrove, LPC-16802*
3. *2025-0095, 2024-0411, Yvonne Crewse, LPC-12851*
4. *2025-0023, Jeanette Devevo, LCSW-12401*
5. *2023-0170, Julia Gunthner, LPC-14300 (Active Restricted)*
6. *2025-0183, Johnathan Harrop, LMFT-15149*
7. *2025-0034, Jordian Hicks, LMSW-22389 (Active Restricted)*
8. *2025-0037, Jean Hornung-Starr, LCSW-3970*
9. *2024-0111, Heidi Ligouri, LPC-11187*
10. *2022-0103, Carly Moss, LPC-19094 (Active Restricted)*
11. *2025-0162, Aaron Moore-Stovall, LCSW-22245*
12. *2025-0020, Sigal Simhony-Nadler, LPC-16418 (Active Restricted)*
13. *2023-0217, Margaret Walden, LCSW-12325 (Active Restricted)*
14. *2024-0135, Roberta Zatkowsky, LPC-16035 (Active Restricted)*

Following discussion, Ms. Palacios moved, seconded by Ms. Krueger, to approve the consent agenda item 4(J). The motion passed unanimously.

5. Administrative Hearings

Administrative Hearing Pursuant to A.R.S. §§ 32-3281 and 41-1092.07, the Board will conduct administrative hearings or consider related procedural issues in the following matter(s). During the administrative hearing, the Board may go into executive session to discuss confidential records pursuant to A.R.S. § 38-431.03(A)(2) or to obtain legal advice pursuant to A.R.S. § 38-431.03(A)(3).

N/A

6. Formal Interviews

N/A

7. Complaints and other disciplinary matters: review, consideration and action

A. *Yelena Baptiste, LMSW Applicant*

Ms. Zavala summarized the Board's investigation.

The applicant appeared and addressed the Board.

Ms. Henagan moved, seconded by Ms. Palacios, to go into executive session pursuant to A.R.S. § 38-431.03(A)(2) to review medical records exempt from public inspection. The motion passed unanimously and the Board went into executive session at 10:39 am, reconvening its public meeting at 10:44 am.

Following review and discussion by members, Ms. Henagan moved, seconded by Ms. Palacios, to offer the applicant a non-disciplinary consent agreement for 12 months for the completion of 3 clock hours of continuing education in self-care, and if not signed, to deny the application for unprofessional conduct.

B. Guillermo Galindo III, LAC Applicant

Mr. Carver summarized the Board's investigation.

The applicant appeared and addressed the Board.

Following discussion by members, Mr. Miller moved, seconded by Ms. Groves, to open a complaint and find for the following violations:

- A.R.S. § 32-3251(16)(k), engaging in any conduct or practice that is contrary to recognized standards of ethics in the behavioral health profession or that constitutes a danger to the health, welfare or safety of a client as it relates to the following section of the 2014 ACA Code of Ethics:
 - A.6.b Extending Counseling Boundaries
 - A.8 Multiple Clients
- A.R.S. § 32-3251(16)(t), disclosing a professional confidence or privileged communication except as may otherwise be required by law or permitted by a legally valid written release
- A.R.S. § 32-3251(16)(x), exploiting a client, former client or supervisee. For the purposes of this subdivision, "exploiting" means taking advantage of a professional relationship with a client, former client or supervisee for the benefit or profit of the licensee
- A.R.S. § 32-3251(16)(bb), harassing, exploiting or retaliating against a client, former client, research subject, supervisee, coworker or witness or a complainant in a disciplinary investigation or proceeding involving a licensee

The motion passed unanimously.

Following further review, Mr. Miller moved, seconded by Ms. Palacios, to offer a consent agreement that stipulates the following:

- The professional shall be placed on probation for 24 months
- The professional shall not participate in supervised private practice
- The professional shall receive therapy, from a pre-approved behavioral health professional, specializing in faith-based, twice a month for the first 12 months, and at the recommendation of the therapist for the remaining 12 months, to include early release from therapy
- Therapy shall focus on focus on the issues identified in the Board's report.
- The professional shall receive clinical supervision once a week from a pre-approved independently licensed behavioral health professional
- Clinical supervision shall focus on boundaries, confidentiality, the Board's statutes and rules, behavioral health ethics, and integrating faith and practice into a counseling environment
- The professional shall complete a pre-approved 3 semester credit hour graduate level course in behavioral health ethics
- The professional shall complete 3 clock hours of pre-approved continuing education in integrating faith and practice into a counseling environment

and if not accepted, to deny the application for unprofessional conduct. The motion passed unanimously.

	Robert Charles	Brenda Dennis	Kristina Groves	Leanette Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X	X	X	X	X
NAY											
Absent											

The Board took a break 10:00 a.m., reconvening its public meeting at 10:09 a.m.

C. Bethany Grismore, LAC Applicant

Ms. Zavala summarized the background information.

The applicant and her attorney, Bretton Barber, appeared and addressed the Board.

Following discussion by members, Ms. Palacios moved, seconded by Ms. Groves, to open a complaint and find for the following violation:

- A.R.S. § 32-3251(16)(I), engaging in any conduct, practice or condition that impairs the ability of the licensee to safely and competently practice the licensee's profession

The motion passed unanimously.

Following further review, Ms. Palacios moved, seconded by Mr. Miller, to offer a consent agreement that stipulates the following:

- The professional will be placed on probation for 12 months
- Stayed suspension
- The professional shall not participate in supervised private practice
- The professional shall complete 3 clock hours of continuing education in self-care
- The professional shall receive therapy twice monthly with a pre-approved behavioral health professional
- Therapy shall focus on the issues identified in the Board's report
- The professional shall submit to a 10-panel hair follicle drug test every other quarter

and if not accepted, to deny the application for unprofessional conduct. The motion passed unanimously.

	Robert Charles	Brenda Dennis	Kristina Groves	Leanette Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X	X	X	X	X
NAY											
Absent											

D. Jessica Hedgepeth, LAC-17196 (Revoked)

Ms. Zavala summarized the Board's investigation.

Following review and discussion by members, Ms. Dennis moved, seconded by Ms. Groves, to issue a cease and desist order. The motion passed unanimously. Ms. Palacios recused.

	Robert Charles	Brenda Dennis	Kristina Groves	Leanette Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X	X		X	X
NAY											
Absent									Recused		

Following further discussion, Ms. Meek moved, seconded by Ms. Henagan, to refer the case to the Arizona Attorney General's Office pursuant to A.R.S. § 32-3227(F). The motion passed unanimously.

E. 2025-0252, Billy Jetland, LAMFT-10844

Ms. Zavala summarized the Board's investigation.

The complainant was properly noticed, but failed to appear.

The professional and his attorney, Bretton Barber, appeared and addressed the Board.

Following review and discussion by members, Ms. Krueger moved, seconded by Mr. Miller, to order that the professional complete a psychological evaluation from a pre-approved licensed psychologist, and if not accepted, remanded to a formal hearing. The motion passed unanimously.

	Robert Charles	Brenda Dennis	Kristina Groves	Leanne Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X	X	X	X	X
NAY											
Absent											

F. 2025-0339, Jason Packard, LMSW-21970

Ms. Zavala summarized the Board's investigation.

The professional was properly noticed, but failed to appear.

Following discussion by members, Ms. Groves moved, seconded by Ms. Palacios, to open a complaint and find for the following violations:

- A.R.S. § 32-3251(16)(n), failing to comply with or violating, attempting to violate or assisting in or abetting the violation of any provision of this chapter, any rule adopted pursuant to this chapter, any lawful order of the board, or any formal order, consent agreement, term of probation or stipulated agreement issued under this chapter

The motion passed unanimously.

Following review and discussion by members, Ms. Groves moved, seconded by Ms. Dennis, to offer the professional a consent agreement for the voluntary surrender of his license, and if not signed, to remand the matter to a formal hearing. The motion passed unanimously.

	Robert Charles	Brenda Dennis	Kristina Groves	Leanne Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X	X	X	X	X
NAY											
Absent											

G. 2024-0412, Jennifer Rizzo, LAC-22853

Mr. Carver summarized the Board's investigation.

The complainant was properly noticed, but failed to appear.

The professional appeared and addressed the Board.

Following discussion by members, Mr. Madera moved, seconded by Mr. Shen, to find for the following violations:

- A.R.S. § 32-3251(16)(q), failing or refusing to maintain adequate records of behavioral health services provided to a client
- A.R.S. § 32-3251(16)(b), using fraud or deceit in connection with rendering services as a licensee or in establishing qualifications pursuant to this chapter

The motion passed unanimously. Mr. Miller recused.

Following review and discussion by members, Mr. Madera moved, seconded by Ms. Groves, to offer the professional a consent agreement for the voluntary surrender of her license, and if not signed, to remand the matter to a formal hearing. The motion passed unanimously. Mr. Miller recused.

	Robert Charles	Brenda Dennis	Kristina Groves	Leanette Henagan	Crystal Krueger	José Luis Madera	Adalesa Meek	Dominic Miller	Diane Palacios	Teresa Peña	Mark Shen
AYE	X	X	X	X	X	X	X		X	X	X
NAY											
Absent								Recused			

8. Assistant Attorney General's Report: Mona Baskin, A.A.G.

N/A

9. Applications for licensure: review, consideration and action

A. Review, consideration, and possible action regarding denied applications for licensure

Counseling

Ms. Palacios moved, seconded by Mr. Miller, to deny 2 applications based on a failure to pass the required examination, 3 applications based on a failure to take the required examination, and 3 applications based on a failure to meet minimum requirements. The motion passed unanimously.

Marriage and Family Therapy

Ms. Krueger moved, seconded by Ms. Palacios, to deny 1 application based on a failure to pass the required examination. The motion passed unanimously.

Social Work

Mr. Miller moved, seconded by Ms. Palacios, to deny 9 applications based on a failure to pass the required examination, 8 applications based on a failure to take the required examination, and 1 application based on a failure to meet the minimum requirements. The motion passed unanimously.

Addiction Counseling

Ms. Henagan moved, seconded by Ms. Krueger, to deny 2 applications based on a failure to pass the required examination and 13 applications based on a failure to take the required examination. The motion passed unanimously.

10. Report from Chair

A. Summary of current events

No report.

11. Report from the Treasurer

A. Review, consideration, and possible action regarding April financial report.

Tabled.

12. Report from the Executive Director and/or staff

A. Review, consideration, and possible action regarding utilizing EBAS-Ethics for Public Protection for disciplinary matters

Tabled.

B. Review, consideration, and possible action regarding Board member designees for compliance

Ms. Zavala discussed proposed changes to current Board designees for compliance. Ms. Meek moved, seconded by Mr. Charles, to accept the proposed changes.

C. Update regarding the Counseling Regulatory Boards annual summit

Ms. Zavala provided an update regarding the Counseling Regulatory Boards annual summit, and the opportunity to have another Board staff attend.

D. Review, consideration, and possible action regarding Ms. Zavala's participation with the Association of Social Work Boards

Ms. Zavala provided an update regarding her and Ms. Dennis' participation with the Association of Social Work Boards, which they attended at no charge to the Board. Ms. Dennis provided feedback regarding her experience. Following discussion, Ms. Dennis moved, seconded by Ms. Henagan, to approve Ms. Zavala's participation with the ASWB administrative forum, at the expense of ASWB, twice a year, for a period of 3 years. The motion passed unanimously.

E. Review, consideration, and possible action regarding Ms. Zavala's participation in co-authoring a chapter regarding regulatory boards in The Counselor and the Law, 9th edition through the American Counseling Association

Mr. Miller moved, seconded by Ms. Groves, to allow Ms. Zavala to participate in co-authoring a chapter regarding regulatory boards in The Counselor and the Law, 9th edition through the American Counseling Association. The motion passed unanimously.

F. Review, consideration, and possible action regarding adopting final draft of proposed rulemaking

Ms. Zavala presented the feedback received from the public regarding the proposed rulemaking. Following review and discussion by members, Ms. Meek moved, seconded by Mr. Miller, to approve the final draft of the proposed rulemaking, with modification requested by members. The motion passed unanimously.

G. Discussion regarding Ms. Zavala's workplace

Ms. Zavala discussed plans to work remotely, out of state, for the month of July.

H. Discussion regarding the July meeting date

Ms. Zavala provided an update that the July Board meeting date was moved to July 25, 2025.

I. Discussion on best practices on the website

Ms. Zavala discussed, upon review of other regulatory boards, the plan to create a best practices section on the Board's website. The information will be drafted and brought back to the Board for further review.

J. Discussion regarding elections

Ms. Zavala provided a reminder of Board elections in June.

K. Update on the new phone system

Ms. Zavala provided an update on Board staff's new phone system.

The Board took a break 11:41 a.m., reconvening its public meeting at 12:05 p.m.

13. Request for extension of inactive status: review, consideration and action

N/A

14. Future agenda items

N/A

15. Call for public comment

Robert Daughenbaugh, LIAC, appeared and thanked the Board for the proposed rule changes and information provided.

Kristine Hendricks, LPC, shared her thoughts and process for creating treatment plans when working with a family system.

16. Establishment of future meeting date(s)

The next regular meeting is scheduled for Friday, June 13, 2025, at 9:00 a.m., at 1740 W. Adams St., Boardroom C.

17. Adjournment

Ms. Dennis moved, seconded by Ms. Henagan, to adjourn. The motion passed and the meeting was adjourned at 1:32 p.m.

Diane Palacios
Secretary/Treasurer

Date