

Staff Accomplishments

2024

ARIZONA
Board of Behavioral Health Examiners



Table of Contents

APPLICATIONS / LICENSES

INVESTIGATIONS

SUPERVISION

ACHIEVEMENTS

RENEWALS / VERIFICATIONS

2025 GOALS





APPLICATIONS & LICENSES



Applications Received

4,121 in 2024

1,703

Social Work

LBSW - 37
LMSW - 841
LCSW - 825

1,844

Counseling

LAC - 967
LPC - 877

197

**Addiction
Counseling**

LAAC - 119
LIAC - 50
LACT - 28

377

MFT

LAMFT - 162
LMFT - 215

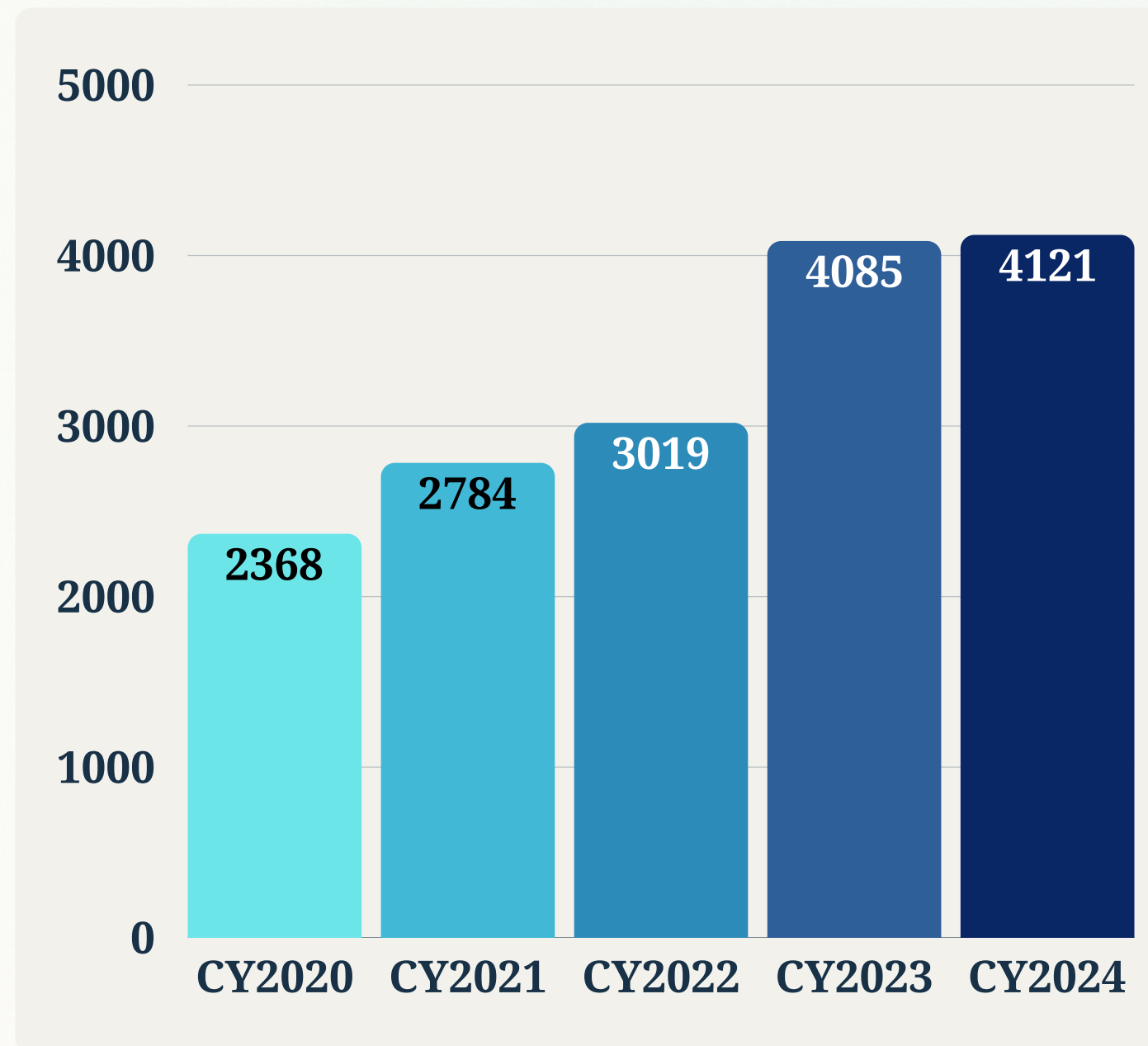


Applications Over the Years

13%
average
increase in
applications



Since 2020, we have seen an average annual increase of 13% for applications received by this Board



Applications by Type

Licensure by Examination

In 2024, the Board received 2,949 regular license applications

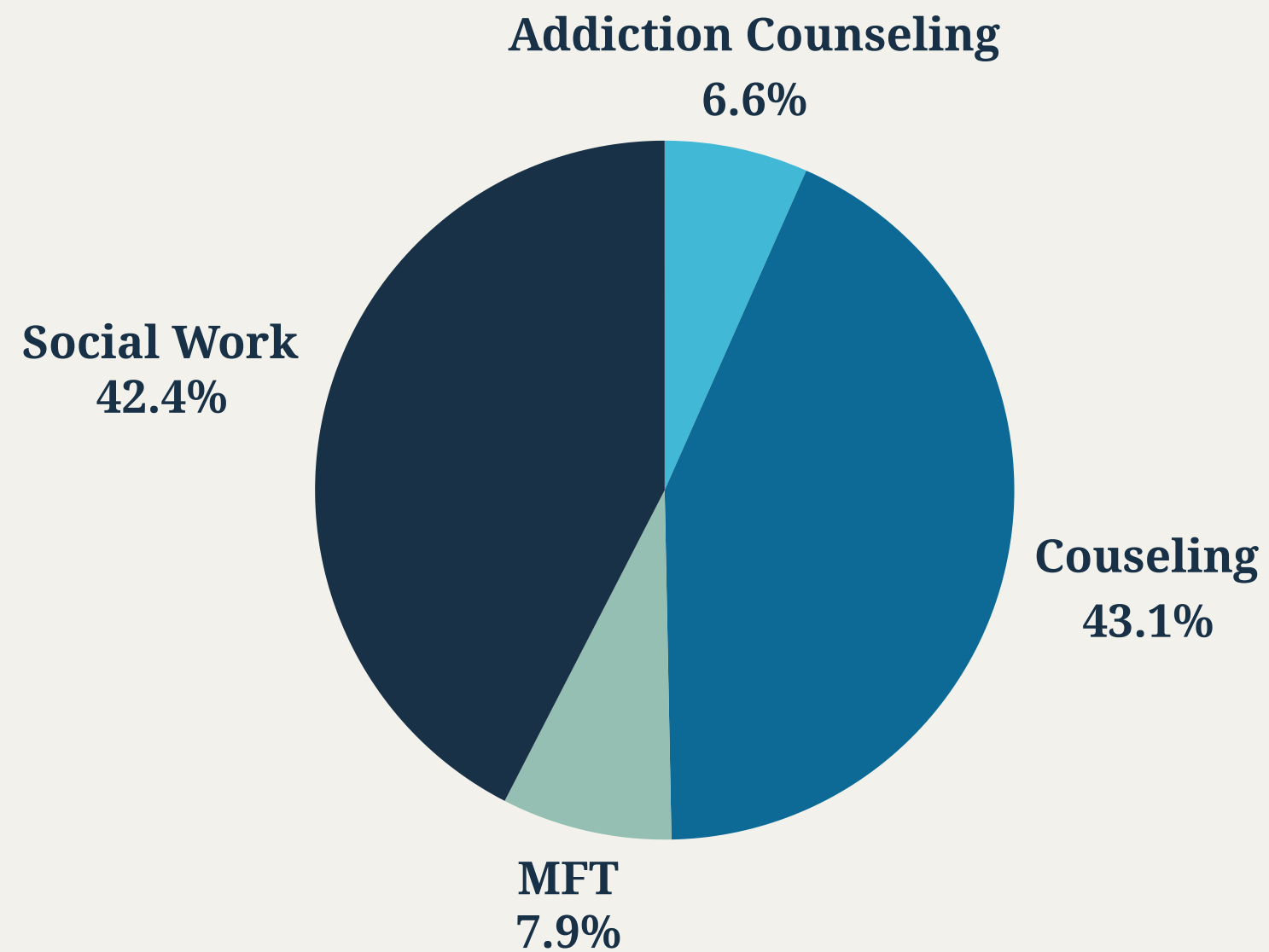
72%

28%

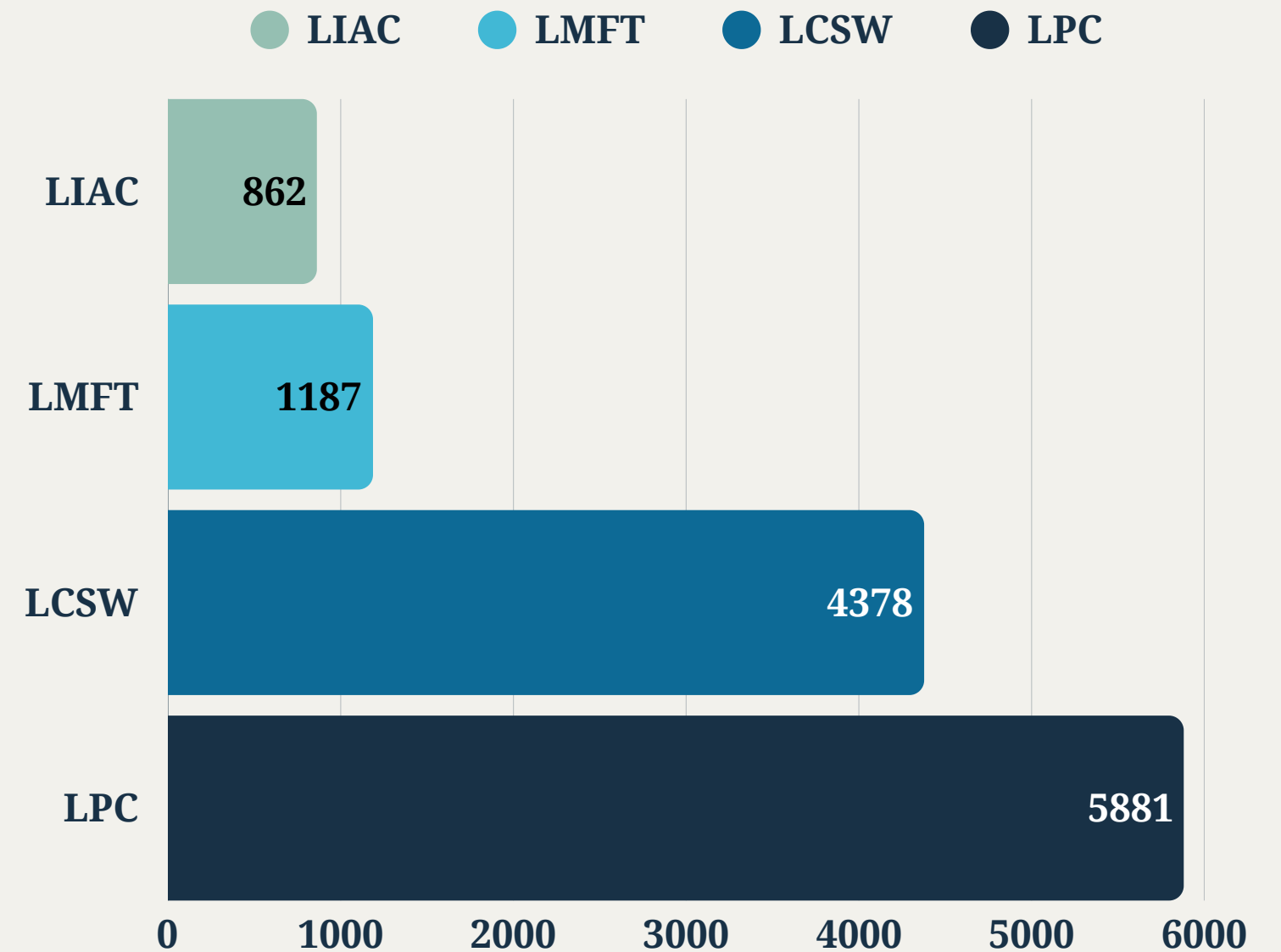
Endorsement / Universal Recognition

In 2024, 1,172 endorsement/universal recognition applications were submitted to the Board

License Summary



Active Licenses
19,000

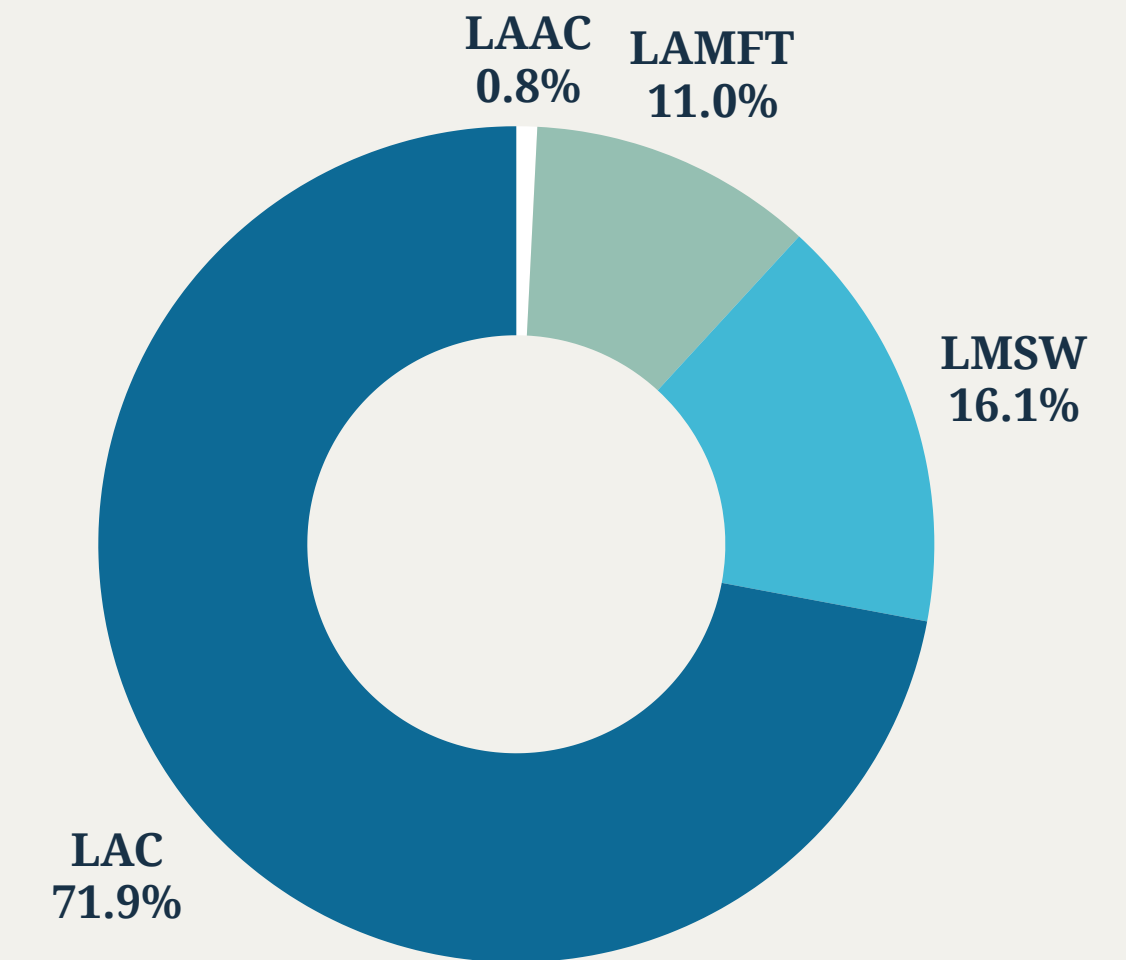
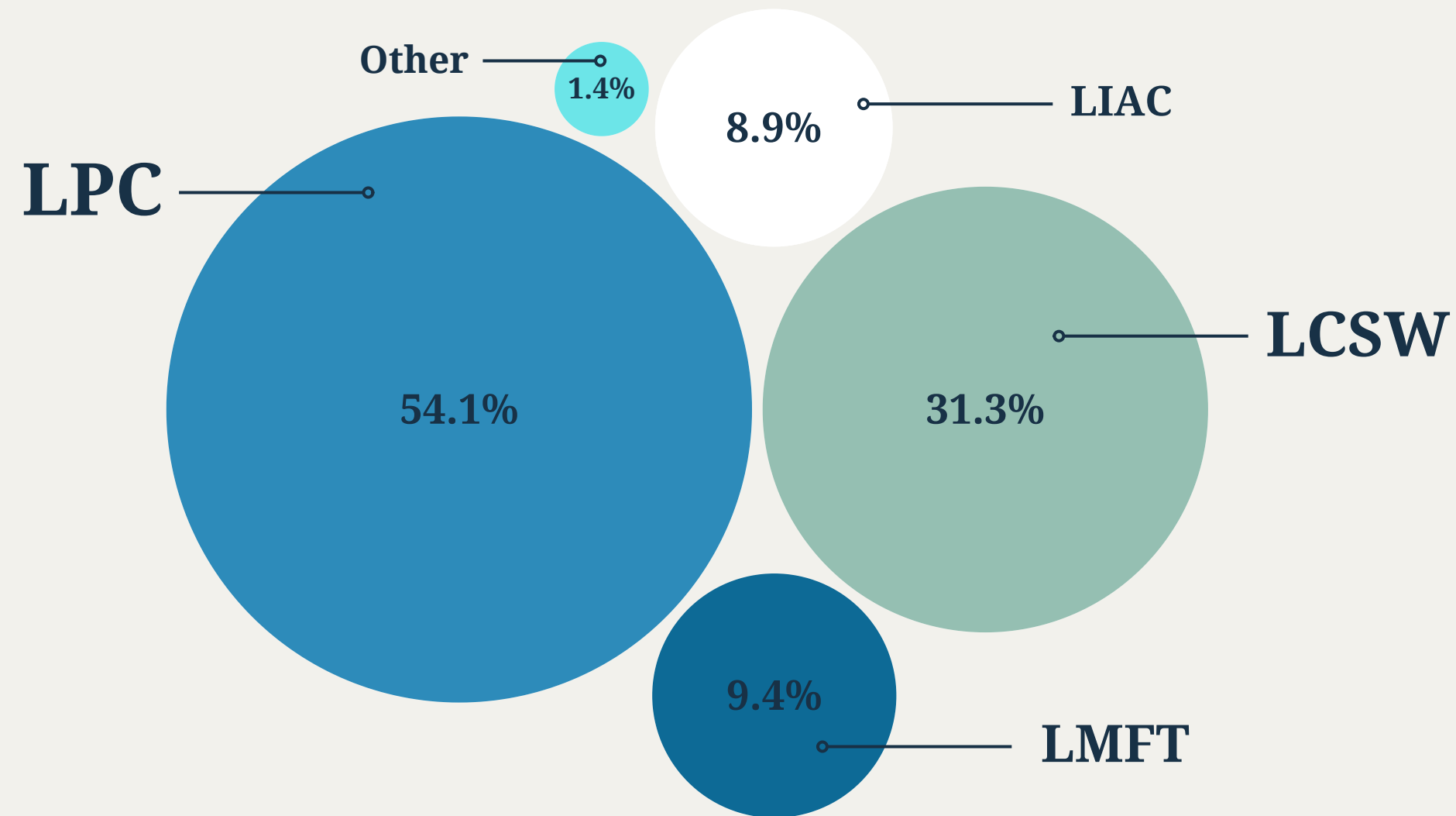


Independent Licenses
12,308 - 65%

SUPERVISION

Clinical Supervision & Supervised Private Practice

Clinical Supervisors - 3,090



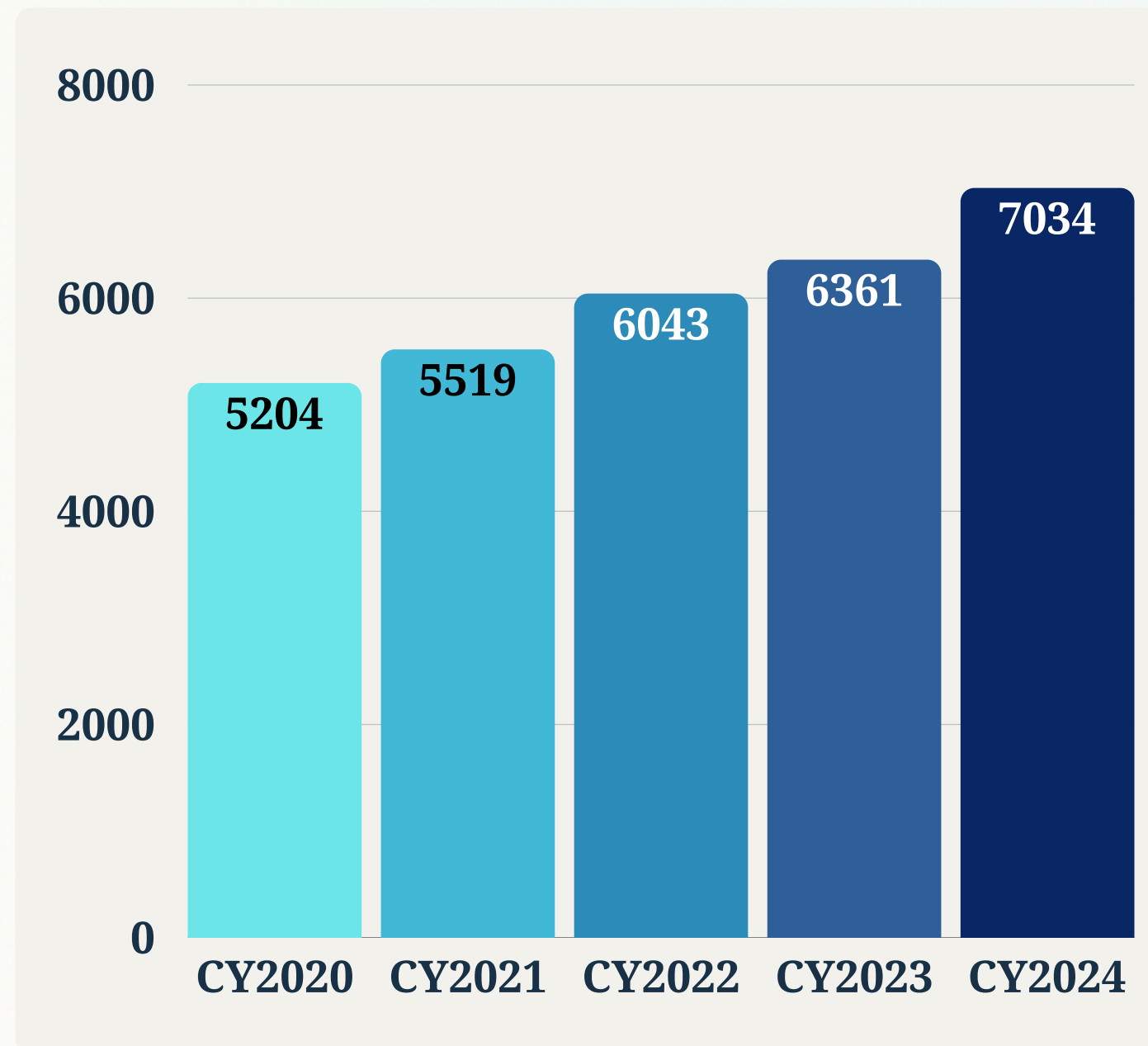
SPP Participants - 235



RENEWALS & VERIFICATIONS

License Renewals Received

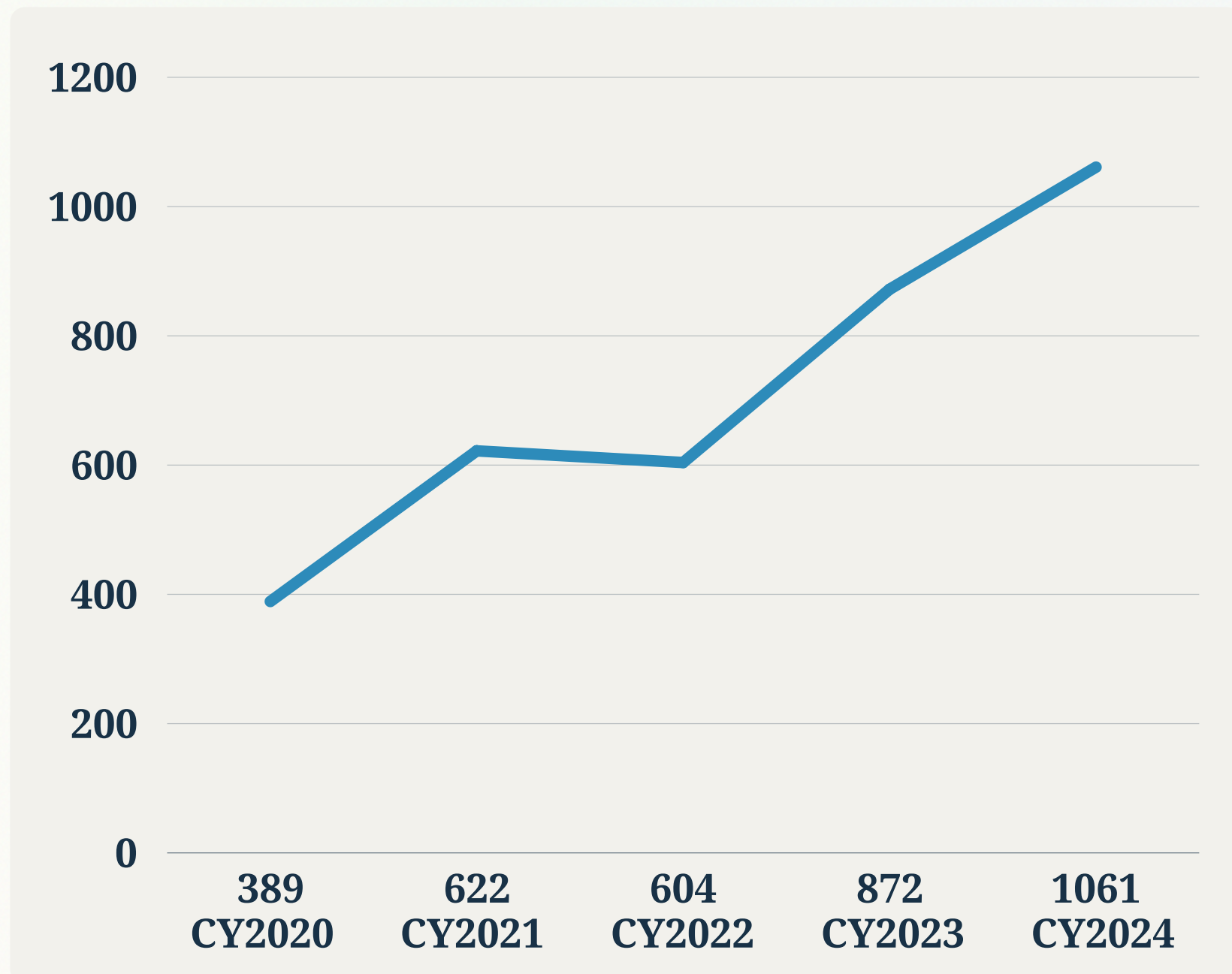
10.5%
increase in
renewals from
2023



Verification Requests Received

18%

increase in
verification
requests from 2023



INVESTIGATIONS



Complaints Received

270 in CY2024

167
CY2020

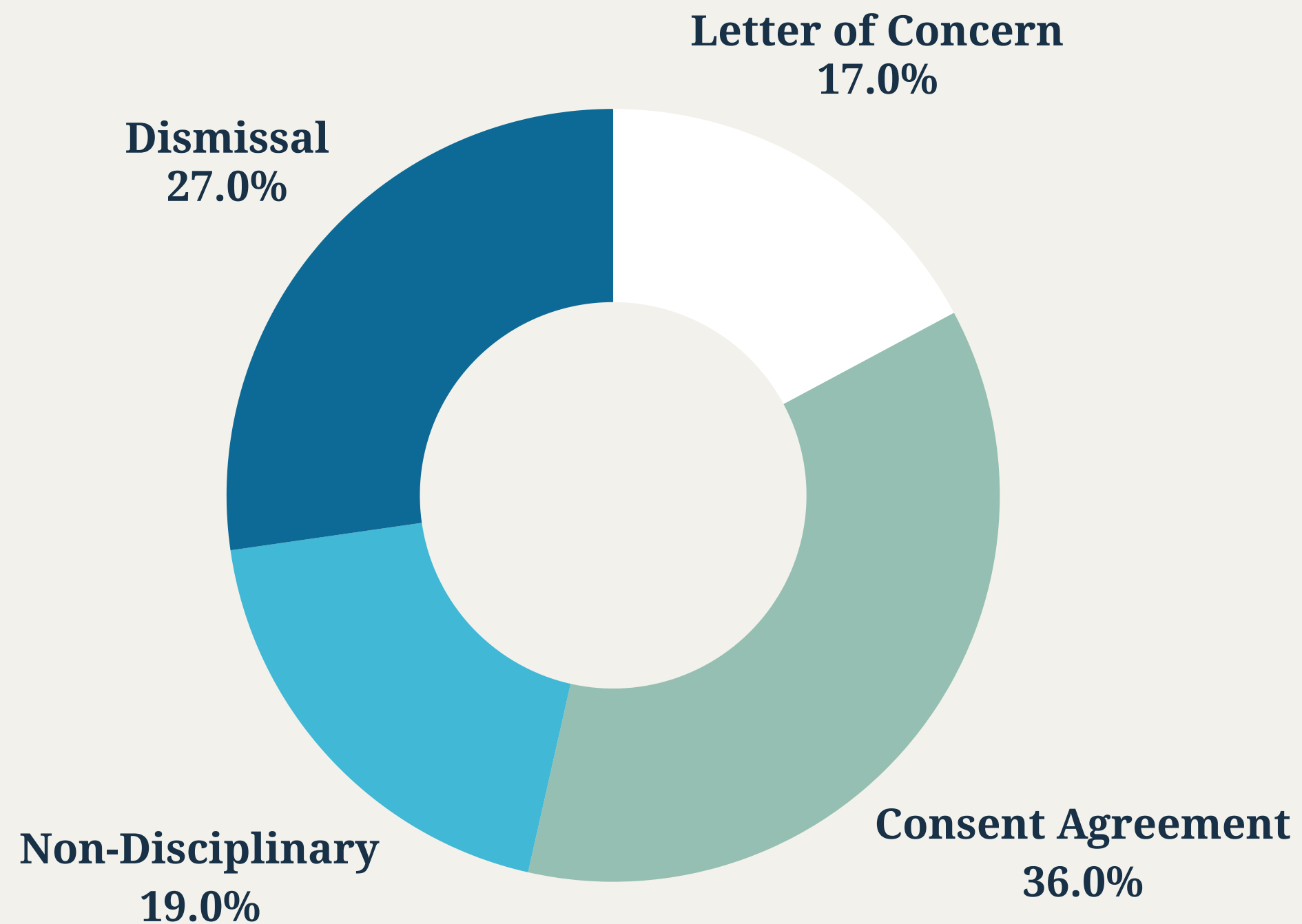
214
CY2021

190
CY2022

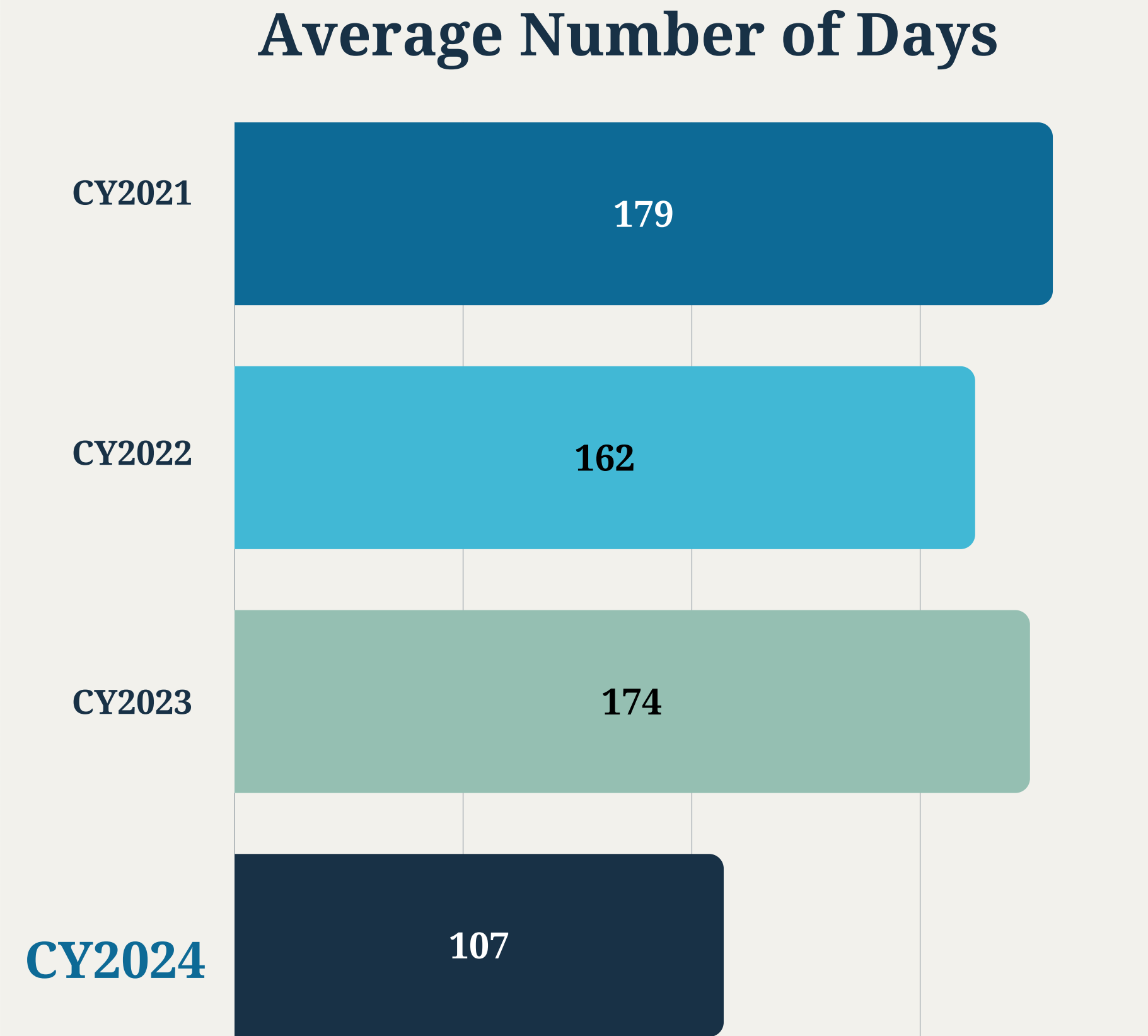
189
CY2023



Complaint Disposition



Complaint Processing



Administratively Completed Cases

Applications

There were 768 applications completed in 2024

76%

2%

Self Reports

There were 16 self reports completed in 2024

23%

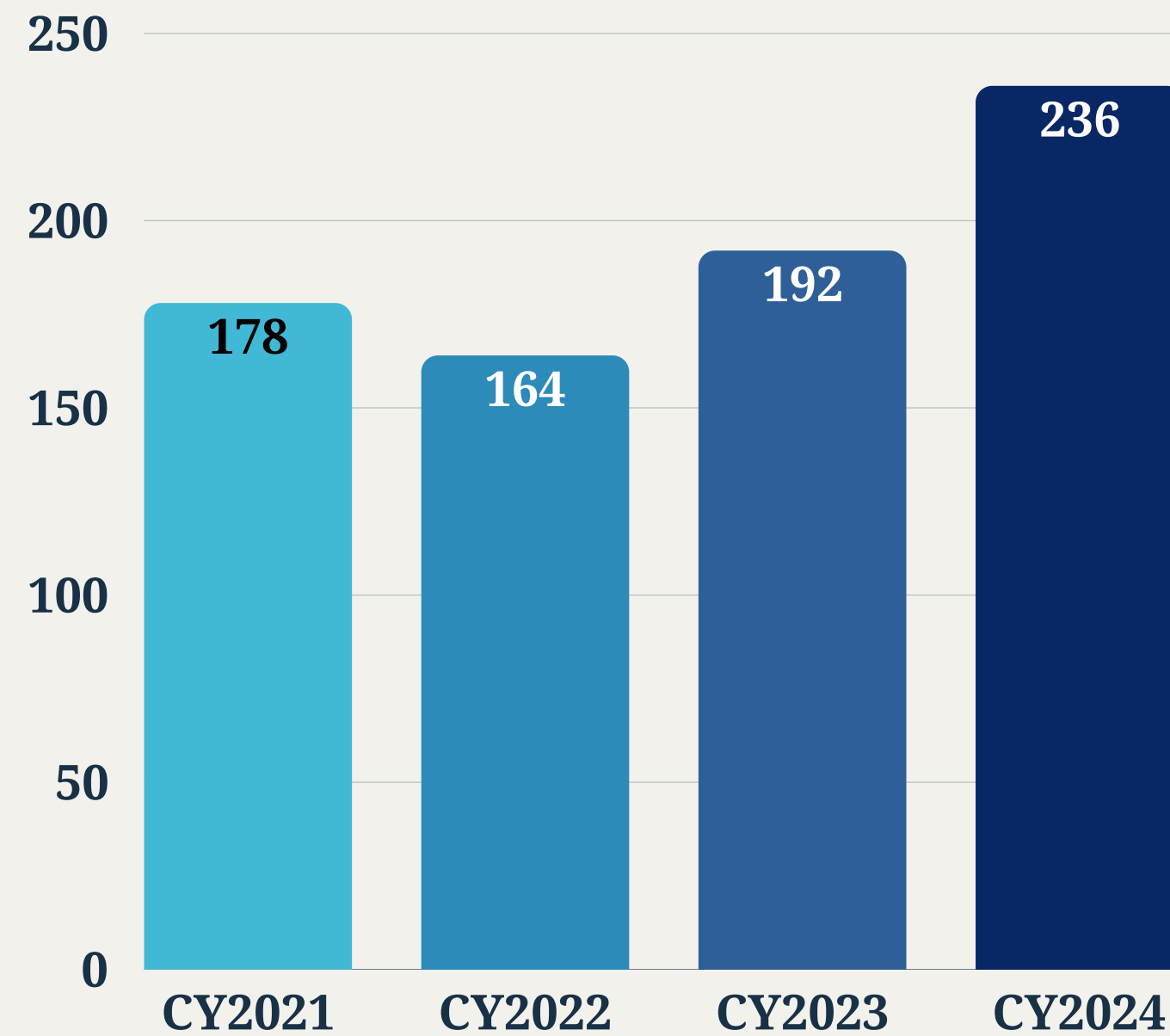
Renewals

There were 231 renewals completed in 2024

**1,015
TOTAL**

Complaints Closed

18.5%
increase in
complaints closed
during 2024



ACHIEVEMENTS

Staff Productivity



28,522 Incoming Calls



**1,237 Clinical Supervisor
Training Compliance
Reviews**



**1,154 Fingerprint
Submissions Processed**



190 Public Records Requests



133 Inactive Status Requests



34 Public Meetings

Board of Behavioral Health Examiners

Mission: To establish and maintain standards of qualifications and performance for licensed behavioral health professionals in the fields of counseling, marriage and family therapy, social work and addiction counseling and to regulate the practice of licensed behavioral health professionals for protection of the public.

Website Migration
bbhe.az.gov

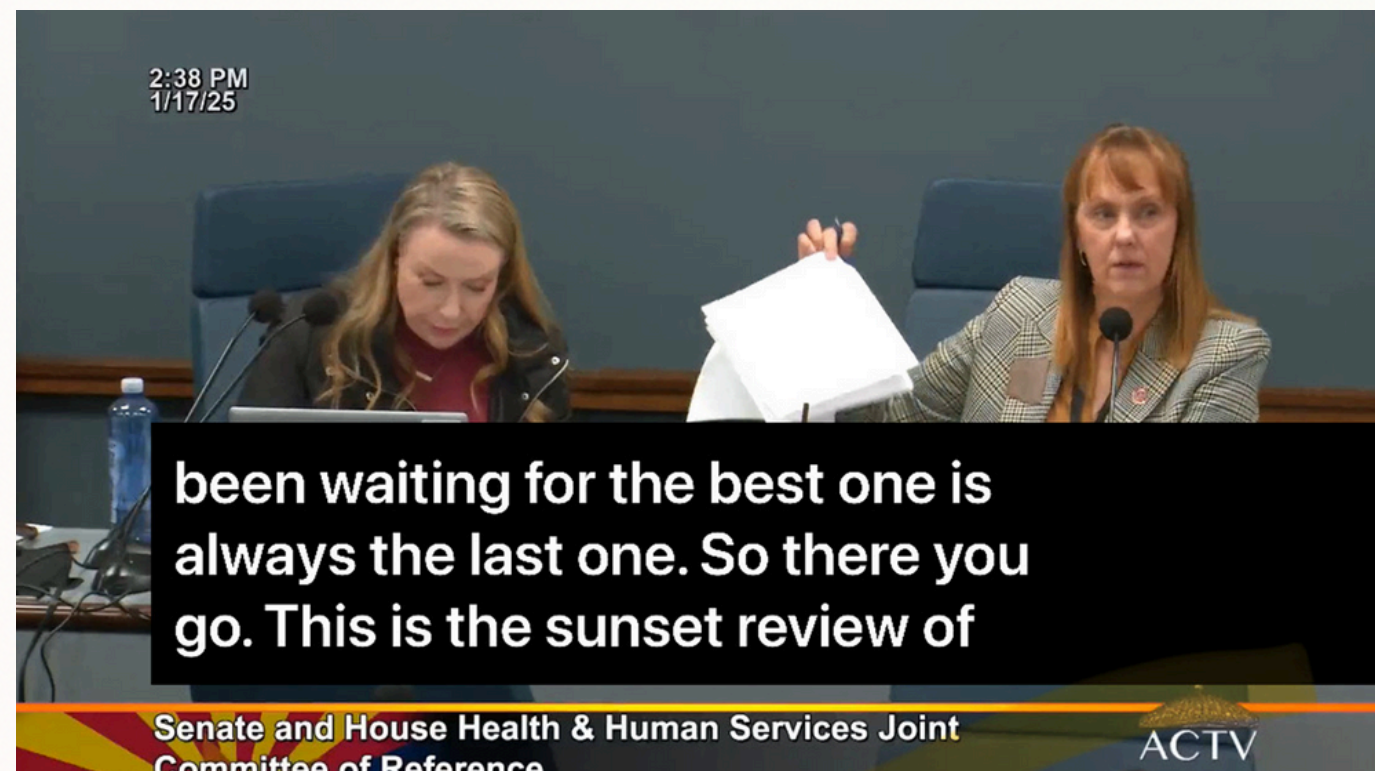
Major 2024 **Achievements**

Onboarded 5 New Hires



Major 2024 Achievements Continued

The JLBC Sunset Audit Review
“The best one is always the last one!”





Major 2024 Achievements Continued

Executive Director Zavala is actively involved in the following:

- **Governor's Office of Diversity, Equity, Inclusion, and Accessibility**
- **Advisory Board for the Arizona Health Workforce Data System**
- **Health Care Professionals Workforce Data Repository Advisory Committee**
- **American Association of State Counseling Boards**
- **Arizona Substance Abuse Partnership**
- **Association of Social Work Boards Board of Director**
- **State Commissioner for Social Work Compact**
- **State Commissioner for the Counseling Compact**
- **University of Phoenix Industry Advisory Council**



Major 2024 Achievements Continued

Presentations and Conferences

ASU

UA

NAU

GCU

**Fuller Theological
Seminary**

**AZ Council for Human Service
Providers**

NBCC/CCE

AASCB

AzNASW

ASWB

Multiple Agencies

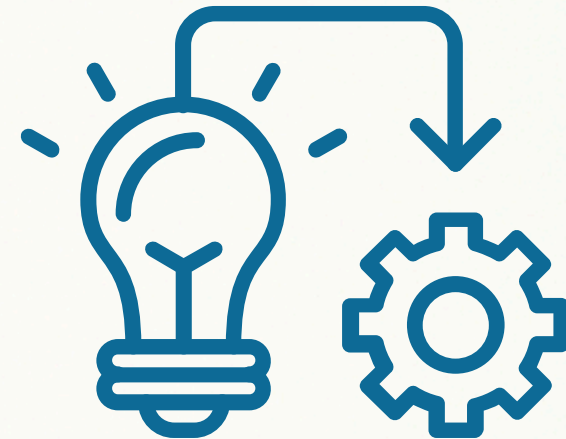


2025 GOALS

2025 Future **GOALS**



**Finalize the
rulemaking
process**



**Implementing
audit
recommendations**



**Issuing
Counseling
Compact Licenses**



**Implementing
new branding
for the Board**

THANK YOU!

Board of Behavioral Health Examiners

www.bbhe.az.gov